

Yoder Meats is committed to providing unmatched customer care, delivering high-quality foods, and helping communities support their school and youth programs.

# **Snack Stick Fundraiser FAQ**

Thank you for your interest in our most popular fundraiser, Yoder Meats' Snack sticks!

## HOW TO GET STARTED

Really to get started with the snack stick fundraiser, we just need to know the following:

Name of organization Main contact (name number and email address) Shipping address How many caddies and in what flavors

With that information we can get the order processing. Please see the pdf snack stick flyer on our website for all 12 flavors. You can email this information in <a href="mailto:snacksticks@yodermeatsks.com">snacksticks@yodermeatsks.com</a> or call 620-465-3807 and ask for Kayla.

#### FULL CASE (6 CADDIES) ORDERS ONLY

To keep our operations more efficient, we do have the stipulation to only fulfill orders in FULL SHIPPING CASES. A shipping case is 6 flavor caddies (you can mix and match these flavors).

## IS THERE A SHIPPING COST

There is a flat \$10 shipping charge if you order in ODD NUMBER of shipping cases. Otherwise, WE COVER the shipping!

#### HOW FAST WILL I GET MY ORDER

We normally can get a shipment out in one to two business days once you place your order with us. It takes about 2 days UPS shipping in Kansas. If you are out of state, it does take longer. We only ship Mondays – Fridays and during the warmer months we only ship Mondays thru Thursdays. We ship via UPS and once your order is shipped you'll get a tracking email.

## **CAN I PICK UP MY ORDER**

You CAN pick up a snack stick fundraising order from our retail store in YODER KANSAS. That is our only location for a pick up. If you pick up, we still request the order to be placed 24 hours in advance to give our busy team time to fill your order and have it ready. If you pick up, you can order in what ever quantities of caddies you want since we are not shipping the order.

### **HOW DO I PAY**

You can pay online (card) or by mailing a check. All information is on the invoice you'll receive via email after placing your order.

#### WHAT IF I CAN'T PAY UP FRONT?

We do allow schools to do a 30 day payment plan on all sizes of orders. With non-school organizations or with individuals wanting to fundraise, we allow you to order up to 24 caddies without a prepayment. If you order over 24 caddies we must have a payment up front. Otherwise you have 30 days to get a payment in.

## CAN I ORDER MORE THAN ONCE

ABSOLUTLEY! We have organizations that make multiple orders during their fundraising season. So you can place as many orders as you need.

#### DO YOU BUY BACK ANY UNSOLD STICKS

We do not. But we have never had a group say they couldn't sell the extras if they try.

Have more questions? Call Kayla at 620-465-3807 or email her at <a href="mailto:snacksticks@yodermeatsks.com">snacksticks@yodermeatsks.com</a>. Look forward to fundraising with you!